

Progress test 2 (Units 4–6)

LISTENING

Listen to the telephone conversation. Choose the best word or phrase – a, b or c – to complete the sentences.

Track 4

- 0 The woman who first answers the phone is probably a receptionist .
a) a receptionist
b) a waiter
c) a company CEO
- 1 The man _____ yesterday.
a) left a message for the woman
b) spoke to the woman
c) placed an order
- 2 Now the man has _____ .
a) some questions
b) some information for Andrea
c) a problem
- 3 The woman says the product has a _____ guarantee.
a) six-month
b) one-year
c) two-year
- 4 For large orders, the deposit is _____ .
a) 100 per cent
b) 15 per cent
c) 50 per cent
- 5 A large order is more than _____ units.
a) 1,000
b) 100
c) 50
- 6 For small orders, customers pay _____ .
a) 100 per cent when they place the order
b) 100 per cent when they receive the goods
c) 50 per cent when they place the order

- 7 The company has _____ units in stock.
- a) 110
 - b) 100
 - c) 50
- 8 The man will probably order _____ units.
- a) 110
 - b) 100
 - c) 50
- 9 The man _____ .
- a) will phone later
 - b) places the order
 - c) cancels the order
- 10 The woman offers the man _____ .
- a) her business address
 - b) her mobile phone number
 - c) an order number

VOCABULARY

A Complete the text with words and phrases from the box.

book	buy	check in	collect	go through	take	watch
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I travel abroad for work about once a month. I always (0) buy my ticket and (11) _____ my hotel room on the Internet. I carry a small suitcase and I always use an electronic ticket. So, when I arrive at the airport, I can immediately (12) _____ security. I never (13) _____ the in-flight movie. On the plane, I like to work on my computer.

When I arrive at my destination, I don't have to (14) _____ my luggage because I carry it on the plane with me. I usually (15) _____ a taxi to my hotel. After I (16) _____ at the hotel, I usually go for a walk. After a long flight, I need the exercise!

B Choose the best word to complete the sentences.

- 0 The waiter usually brings you the (menu / bill) at the start of the meal.
- 17 Apple pie is usually served as a (starter / dessert).
- 18 (Cabbage / Salmon) is a type of vegetable.
- 19 In most countries, you leave a (soup / tip) for the waiter in a restaurant.
- 20 (Sushi / Tiramisu) is a common main course in Japan.
- 21 'Bill' in London restaurants means the same as ('check' / 'receipt') in New York restaurants.
- 22 (Ice cream / Pâté) isn't usually served as a dessert.

C Make phrases by matching a word or phrase from box A with one from box B. Then use them to complete the sentences.

great deal

Box A	Box B
three-year	deal
free	discount
interest-free	service
a big	guarantee
a low	delivery
after-sales	deposit
great	credit

- 0 Yuri got a great deal on his new laptop. The price was low and he also got a printer and a lot of software with it.
- 23 When I borrowed money for my new motorcycle, I got one year's _____ .
- 24 Benny's new smartphone has a _____ . If it stops working in the next 36 months, the maker will repair or replace it.
- 25 With expensive products like computers, good _____ is important. Customers often have small problems that they need help with.
- 26 The salesman gave me _____ off the price of my new phone – 50 per cent!
- 27 _____ is important for large products like refrigerators because you can't take them home in your car.
- 28 I ordered my new car from the manufacturer. I paid _____ . It was only five per cent of the car's price.

LANGUAGE

A Complete the sentences with the correct form of *do*.

0 _____ *Do* _____ you have training every April?

29 He _____ have a laptop. He says it isn't necessary.

30 _____ she have a meeting today?

31 Where _____ you usually have lunch?

32 A Do you know Raymond Smith?

B No, I _____ .

33 They _____ come to work on Mondays. It's their day off.

34 A Do you have any questions?

B Yes, we _____ .

B Complete the short conversations with *any, some, much* or *many*.

0 A Are there _____ *any* _____ cars in the car park?

B Yes, there are.

35 A How _____ coffee do we have?

B We don't have any.

36 A How _____ days off do you get every year?

B 21.

37 A I've just made a pot of tea. Would you like _____ more?

B Yes, please.

38 A Are there a lot of engineers in your office?

B No, there aren't _____ . We're all businesspeople.

39 A Do you have _____ soup today?

B Yes, we do. We have vegetable soup.

40 A How _____ time do you have free this afternoon?

B Sorry, I don't have any. I'm really busy.

C Complete the text with the correct form (present simple or past simple) of the verbs in brackets.

My company (0) provides (provide) training every year for all employees. Last month, I (41) _____ (go) on a three-day training course about project management. It (42) _____ (be) an interesting three days. We (43) _____ (read) case studies about successful and unsuccessful projects and then (44) _____ (discuss) them. The quality of the training (45) _____ (be) always very high and every course (46) _____ (give) us a lot of useful information.

SKILLS

A Match the questions with the responses.

0—g

0 Hello, Hotel Carmen. How can I help you?

47 How much is the room per night?

48 Can I have your credit card details?

49 Is there a restaurant in the hotel?

50 What time do you expect to arrive?

51 Is there a car park?

52 So that's a single room for two nights?

53 Can I pay with American Express?

a) Sure. It's a Visa. The number is ...

b) I'm sorry, there isn't but you can leave your car on the street in front of the hotel.

c) It's €100.

d) Yes, you can. We take all major credit cards.

e) Yes, that's right.

f) After 10 p.m.

g) I'd like to book a room, please.

h) Yes, there is. And it's open 24 hours a day.

B Complete the conversation at a trade fair with the correct form of the verbs from the box.

be	close	come	cost	deliver	have	include	weigh
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A Tell me about your new MP3 player.

B What would you like to know?

A Tell me about the design.

B Well, it (0) has a unique design. It's the only player on the market now with this type of lid.

A What's special about it?

B You can (54) _____ it easily. It protects the player. It makes it very tough. The target market for this model is teenagers who want to look cool.

A What about colours?

B Well, it (55) _____ in three colours: red, black or green.

A It's very lightweight and compact.

B Yes, it (56) _____ about 150 grams and it (57) _____ just 10 centimetres long.

A What about the price?

B If you order from our website, it (58) _____ eighty dollars. The price (59) _____ postage and packaging and we can (60) _____ in three days.

READING

A Read the article and decide if these statements are true or false.

- 0 Fiftyone is a hotel. *True*
- 61 Tino Morosani works for a budget airline.
- 62 Fiftyone doesn't have a reception desk.
- 63 A concierge helps you with your luggage at Fiftyone.
- 64 The hotel doesn't offer any kind of food.
- 65 There are staff at Fiftyone but you don't usually see them.

The hotel with no staff

Fiftyone is a luxury hotel in Davos, Switzerland, but owner Tino Morosani says the idea came from budget airlines.

Morosani wanted to change some old apartments into hotel rooms but there was no space for a reception area or a dining room. Then he thought: Budget airlines have automated check-in so a hotel can have automated check-in, too.

Fiftyone is Davos's first 'automatic' hotel. The entrance looks a bit like a multi-storey car park. There are no staff to greet you. You can't book a room using the phone or e-mail. You must book online. Guests check in with a computer outside the front door. When you arrive, you put a confirmation number into the computer and receive an electronic key, which opens the front door.

The hotel has 24 comfortable rooms and each room has a large bathroom, a balcony and free wi-fi. You can buy breakfast from machines: coffee, apples, bread, orange juice, cereal bars and so on.

You can't see the staff at Fiftyone but they are there. They clean the rooms every day and you can phone them if you have a problem.



B Read the article again. Then choose the best option – a, b or c – to complete the sentences.

- 0 According to the article, Tino Morosani owns Fiftyone.
- a) often stays at
- b) is worried about the success of
- c) owns
- 66 Tino Morosani took the idea for _____ from budget airlines.
- a) reservations b) check-in c) advertising
- 67 In the past, the Fiftyone building had _____ in it.
- a) a car park b) a reception desk c) apartments
- 68 You can book a room at Fiftyone _____ .
- a) on the Internet
- b) by writing a letter
- c) by visiting the hotel
- 69 You get your key _____ .
- a) by mail
- b) when you arrive
- c) from the cleaning staff
- 70 Bathrooms are _____ .

- a) included in every room
- b) shared with other guests
- c) small but beautiful

WRITING

Write an e-mail to the Royal Hotel asking to book a room. Use the information in the hotel booking form below. Ask the hotel to confirm the price of the room. Write 50–60 words.

Booking information:		
Number of rooms:	1	<i>What is the price for bed and breakfast?</i>
Type of room:	single, non-smoking	
Number of nights:	2	<i>Do they have a car park?</i>
From:	4 April	
To:	6 April	